The Meath
Epilepsy Charity
Recognising Ability

CAFÉ ASSISTANT

Salary: £14.20 per hour

Excellent benefits: Enhanced holiday & sick pay, free on-site parking, healthcare cash back scheme, free on-site gym, employee wellbeing & assistance program

Overview: The Meath supports people with learning disabilities to live fulfilling lives. The Hive is a buzzing and vibrant social enterprise cafe which is at the heart of The Meath Epilepsy Charity. We are looking for a friendly and efficient Cafe Assistant to serve fresh food and drinks; working alongside our friendly team of staff, volunteers and the people we support to deliver a great customer experience.
This role is Monday to Friday, 20 hours per week, with one Saturday per month required to work.

The Hive is a social purpose café with emphasis on improving sustainability, making connections with the local community and providing healthy, freshly prepared, natural choices. The Hive Café Assistant will be a key member of a friendly, busy team who champion wellbeing through the delivery of healthy food and drink and social opportunities at The Hive.

Job Purpose: To support the Hive Team Leader overall areas of the café service, with particular emphasis on serving food and drinks.

Key Responsibilities Include:

- Meet and greet customers, volunteers and staff.
- Assist with serving customers, taking food and drink orders and food and drink preparation when needed.
- Handle money, give correct change.
- Follow morning set up procedures/ close down procedures (depending on shift)
- Maintain the cleanliness of the café.
- Share responsibility with the other staff members for food and beverage stock levels and correct storage.
- Where possible contribute new ideas to maintain interest and custom in the Café.
- Be aware of food safety legislation and good practice.
- Actively support and encourage residents working in the Café.

Essential: Ability to work as part of a team and follow organisational processes. Excellent customer service, friendly demeanour, experience in handling cash, punctuality, people facing, smart appearance.

Our Team: The Hive team includes staff, volunteers from the community and some of the people we support as Hive Helper Volunteers. The people we support have complex epilepsy and physical and/or learning disabilities. We aim to create a busy, inclusive and friendly atmosphere where staff, volunteers, the people we support and visiting community groups gather to meet, eat and thrive!

Inclusivity & Diversity: We recognise that all our colleagues are uniquely different and bring their own originality creativity, and identity to work. We encourage people from all backgrounds to be part of our charity in supporting our inspirational residents.

Our values are embedded into our culture here at The Meath, designed by our team, and how we live our every day:
We are **COLLABORATIVE** – We are trusting, We achieve more together, We communicate
We **CARE** – Weare person-centred, We are respectful, We are skilled & knowledgeable
We are **PROUD** – We work as a team, We take pride in the people that we support, We take pride in our community
We are **INCLUSIVE** – Everyone is important, Everyone has a voice, Everyone is welcome
We **EMPOWER** – We are creative, We are positive, We support individual development & achievement